



	Instructor Led Training (Live Classroom*, Scheduled or Appointment)	E-learning (Available 24/7/365)	“Show What You Know” Test-Out (Available 24/7/365)	
<b>Access</b>	LMS ( <a href="http://www.rinnai-lms.com">www.rinnai-lms.com</a> ) for Schedule or to Request Appointment at a location near you	LMS ( <a href="http://www.rinnai-lms.com">www.rinnai-lms.com</a> ) for Curricula	LMS ( <a href="http://www.rinnai-lms.com">www.rinnai-lms.com</a> ) for Quizzes	
<b>Duration</b>	Approx. 4 - 6 hours each	Approx. 3 – 4 hours each	Approx. 25 – 45 minutes each	
<b>Faculty</b>	Rinnai designed, facilitated by Rinnai or Agency Partners	Rinnai designed, self- administered	Rinnai designed, self- administered	
<b>Intended Audience</b>	<b>Novices</b> (or any) who would benefit from hands-on experience and forum to ask questions of an instructor	<b>All</b> who require less interaction and have plumbing experience	<b>Experts</b> with a lot of tankless experience who would rather demonstrate their knowledge with a short test rather than several hours in e-learning or classroom	
<b>Speed</b>	*Depending upon seasonality and demand, this path may <b>delay</b> your validation process; may require travel and overnight accommodations	Self-paced and administered	Self-paced and administered	
<b>Quality</b>	<b>Best</b> – Live, responsive training & collaboration	<b>Good</b> – materials are dated and scheduled for updating in 2020	<b>Better</b> – short time required, quick validation of experience and knowledge	
<b>Requirements</b>	The courses are sequential within a product category. Our recommendation is that you experience Level 1 training, prior to Level 2, as well as experiencing Level 2 prior to Level 3. Level 1 ( <b>L1</b> ) = General Product Info Level 2 ( <b>L2</b> ) = Installation Level 3 ( <b>L3</b> ) = Service & Repair PKIS = Product Knowledge, Installation, Service Combined Program			
<b>Availability by Category</b>	TWH	L1, L2, L3	TWH L1, L2, L3	TWH L2, L3
	Boiler	L1, L2, L3	Boiler L1, L2, L3	Boiler N/A
	DV / FC	L1, L2, L3	DV / FC L2, L3	DV / FC N/A
	Commercial	PKIS in 2020	Commercial PKIS in 2020	Commercial N/A
	Air Handler	PKIS in 2020	Other	Other N/A
<b>Outcome</b>	Passing results in 2-year validation period			

\* Webinars attended count toward live classroom training until further notice.